



*Atlas Communications Technology
A Smart IMS Company*



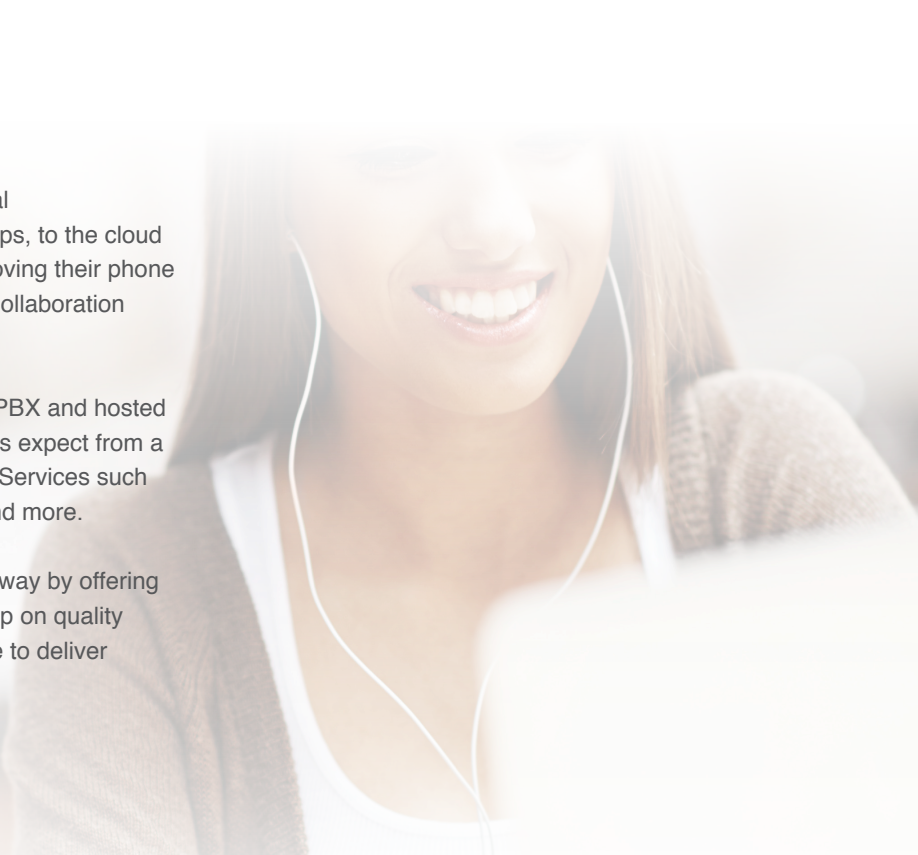
Cloud Communications and
Collaboration Services

Cloud Communications and Collaboration Services

Organizations of all sizes are moving their business-critical services, such as email, storage and business process apps, to the cloud because it is more cost-effective and flexible. They are moving their phone systems to the cloud too – and they are choosing Cloud Collaboration Services.

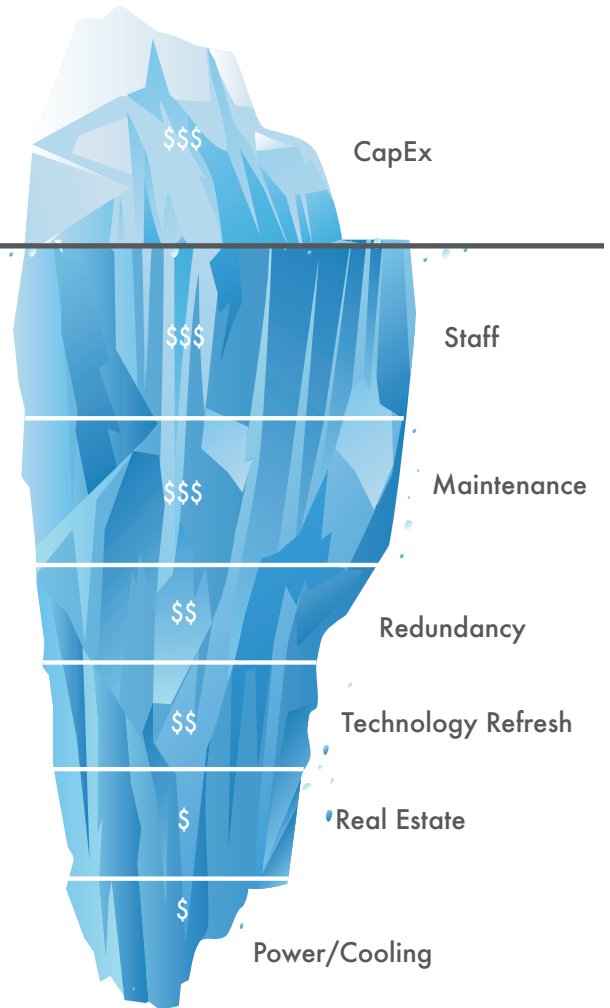
Cloud Collaboration Services delivers carrier-class cloud PBX and hosted business phone services with all the features organizations expect from a traditional phone system — plus unified communications. Services such as instant messaging, mobile apps, video conferencing and more.

Cloud Collaboration Services takes all of the guesswork away by offering a cost-effective, pay-as-you-grow, service. It doesn't skimp on quality or features, it won't hurt the bottom line and it will continue to deliver innovative services year after year.



On-Premises Alternatives

Cloud Collaboration Services



The Value of Cloud Collaboration Services

Traditional phone systems and PBXs are expensive to maintain and require a large capital investment to update or replace.

- Cloud Collaboration Services removes capital expenditures and long-term operating costs for hardware, maintenance and installation.
- Cloud Collaboration Services doesn't require organizations to have dedicated IT staff to keep their phone system up and running.
- The Cloud Collaboration Services pay-as-you-go pricing model lets organizations pay for what they use and add more services when needed.
- Cloud Collaboration Services can integrate with an organization's existing phone system, helping protect their existing investments while layering on new services and features.

The Benefits of Cloud Collaboration Services

The right cloud communications solution needs to be incredibly simple to use, and not require IT support. However, making Cloud Collaboration Services easy to use doesn't mean limiting its capabilities. From sophisticated mobile services to multi-media contact centers, Cloud Collaboration Services delivers tools that improve user productivity and customer engagement. It has the scale and administrative tools to support one location or one thousand; offering the same features worldwide. And Cloud Collaboration Services is ready for the long haul, built with the same proven equipment that drives millions of lines at service providers across the globe. Cloud Collaboration Services elements are anchored in geographically redundant data centers, offering piece of mind that Cloud Collaboration Services is ready for almost anything.



Flexibility

Time – it's you and your team's most important resource. Cloud Collaboration Services is designed to make users more productive wherever they need to work. In the office, in a home office, a hotel room, an airport or a coffee shop, Cloud Collaboration Services keeps users connected and makes them more responsive to co-workers and customers.

Mobility

Imagine a unified communications solutions that allows one phone number to follow users wherever they go – accessible from their desk, their smartphone, their tablet, or on their laptop; from anywhere with an Internet connection. This is Cloud Collaboration Services – your mobile office.

Expandability

With traditional on-premises solutions, you often have to plan and pay for future growth long before you even need it. Cloud Collaboration Services lets you pay for what you need; adding, changing, moving users as needed. Opening a new office or store? With Cloud Collaboration Services, there are no hidden hardware costs and you can manage all locations from one account.

Users in branch offices or remote campuses connect to Cloud Collaboration Services without the need for additional hardware or separate account management

Teleworkers can be connected via telephones, mobile apps, or computer clients, becoming a seamless part of the communications network.

Cloud Collaboration Services

Branch Office



Remote Office



Enterprise



Mobile



From 5, 10 or 10,000 users Cloud Collaboration Services scales to meet the needs of any size organization.

Geo-redundant worldwide infrastructure makes Cloud Collaboration Services a smart choice for multi-national organizations.

Users stay connected when they are on-the-go using their smartphones and tablets. The iOS and Android apps act as their business phone using the same number and providing UC features such as presence, instant messaging, conferencing, and more.

Cloud PBX

Looking for business class phone features without the cost and headaches of installing and maintaining an on-premises solution? Cloud Collaboration Services provides the flexibility you need to jump right into cloud communications or slowly migrate away from your existing solution

The best part is that Cloud Collaboration Services does all of this without customers having to install or maintain special telephony equipment and infrastructure. A user-friendly web portal allows organizations to easily add, remove, and update users without special training or IT staff.

With just a phone and a network connection, users are ready for work. With the same phone number, Cloud Collaboration Services extends the capabilities of the phone system to smartphones, tablets, Windows and Mac clients, or even a web browser. Users gain the flexibility to choose how they want to use Cloud Collaboration Services regardless of whether they are in the office, on the road or working from home.

Traditional Business Voice Services:

Cloud Collaboration Services UC delivers hundreds of the business features organizations expect from a real phone system – directly from the cloud including:

- HD Voice Quality
- Advanced Call Screening
- Call Park & Pickup
- Hunt Groups
- Shared Line Appearance
- Extensive Call Routing

Advanced Enterprise-Grade Services:

- Voicemail (with transcription option)
- Business Fax (with mobile app)
- Multi-level Auto Attendant
- Call Recording
- Audio Conferencing Bridge
- Multi-site Directory
- Call Grabber

The Most Phone Choices

Leverage the power and flexibility of Cloud Collaboration Services on a wide variety of industry standard, SIP-based business phones. Unlike some of our competitors, Cloud Collaboration Services doesn't try to lock you in with proprietary hardware or costly licenses; simply choose a SIP-based phone that meets the needs of each member of your team. Select the right device for each work environment: a speakerphone in the conference room, an attendant console for the receptionist, or a video-enabled display phone for an executive. No matter which phone you choose, Cloud Collaboration Services will make it a powerful communication and collaboration tool.

Officially Supported Phones

Cloud Collaboration Services delivers standards-based SIP call control that is compatible with hundreds of brands and models of phones. We simply can't test every brand or model so we focus our interoperability guides on the most popular products. However, we are testing new phones every day. Have a specific phone that is not in the list below? Contact us and we'll let you know if we've tried it ourselves.

Polycom

VVX Product Line

- 1500 Series
- 600 Series
- 500 Series
- 400 Series
- 300 Series
- 200 Series
- 100 Series

SoundPoint Product Line

- 600 Series
- 500 Series
- 300 Series

Conference Phones

- Polycom Treo
- SoundStation 7000
- SoundStation 6000
- SoundStation 5000

Yealink

- T19P
- T22P
- T41P
- T46G
- SIP-T48G
- SIP-T42G
- SIP-T21P
- W52P (DECT)

Cisco

- Cisco 7960
- Cisco 7940
- Cisco SPA504G
- Cisco SPA303

Avaya

Avaya 1100/1200 Series

- Avaya 1230
- Avaya 1220
- Avaya 1140
- Avaya 1120

Avaya i2000 Series

- Avaya i2007
- Avaya i2004
- Avaya i2002

SpectraLink

- 8440

Aastra/Mitel

- Aastra 6867i/Mitel 6867
- Aastra 6865i/Mitel 6865
- Aastra 6863i/Mitel 6863
- Aastra 6757i

LG

- LG 8840
- LG 8830
- LG 8820
- LG 8815

Moimstone

- IP255S

Take the Office with You

Cloud Collaboration Services not only delivers carrier-class telephony throughout the office and enterprise, it also enables employees on-the-go to stay connected. Feature-rich apps for both iOS and Android connects smartphones and tablets to 's telephony, conferencing, and collaboration services providing an in-the-office experience from virtually anywhere.

One Phone Number Simplicity

The demand for mobile enterprise communications is growing at record speeds as more of the workforce is working on-the-go or from remote offices. It's hard for organizations to keep users connected, to provide quality phone services and deliver advanced collaborative tools. Cloud Collaboration Services solves this communication gap by giving organizations the ability to deliver feature-rich telephony and unified communications services directly to smartphones and tablets over Wi-Fi and 3G/LTE. With , users have just one phone number that can simultaneously be used by a desktop phone as well as clients for Windows, iOS, and Android – making it easy to work from anywhere.

Easy Conference Calls

The iOS and Android apps are integrated with the MeetMe conferencing service. Any time you host a call you'll see the names or caller-ID of each participant that joins (or leaves) the conference. You'll never wonder if someone is quietly listening in or waste your time taking a roll call or find out that "Bob" has

dropped only after calling his name five times.

One Business Directory with Presence & IM

Cloud Collaboration Services clients provides a single business directory that provides presence information and instant messaging. Easily see who is online, on the phone, away, or offline. Presence is built into every smartphone app, making it easy to see everyone's status and send them an instant message or make an audio or video call with just one touch.

Call Grabber - Take Your Call with You

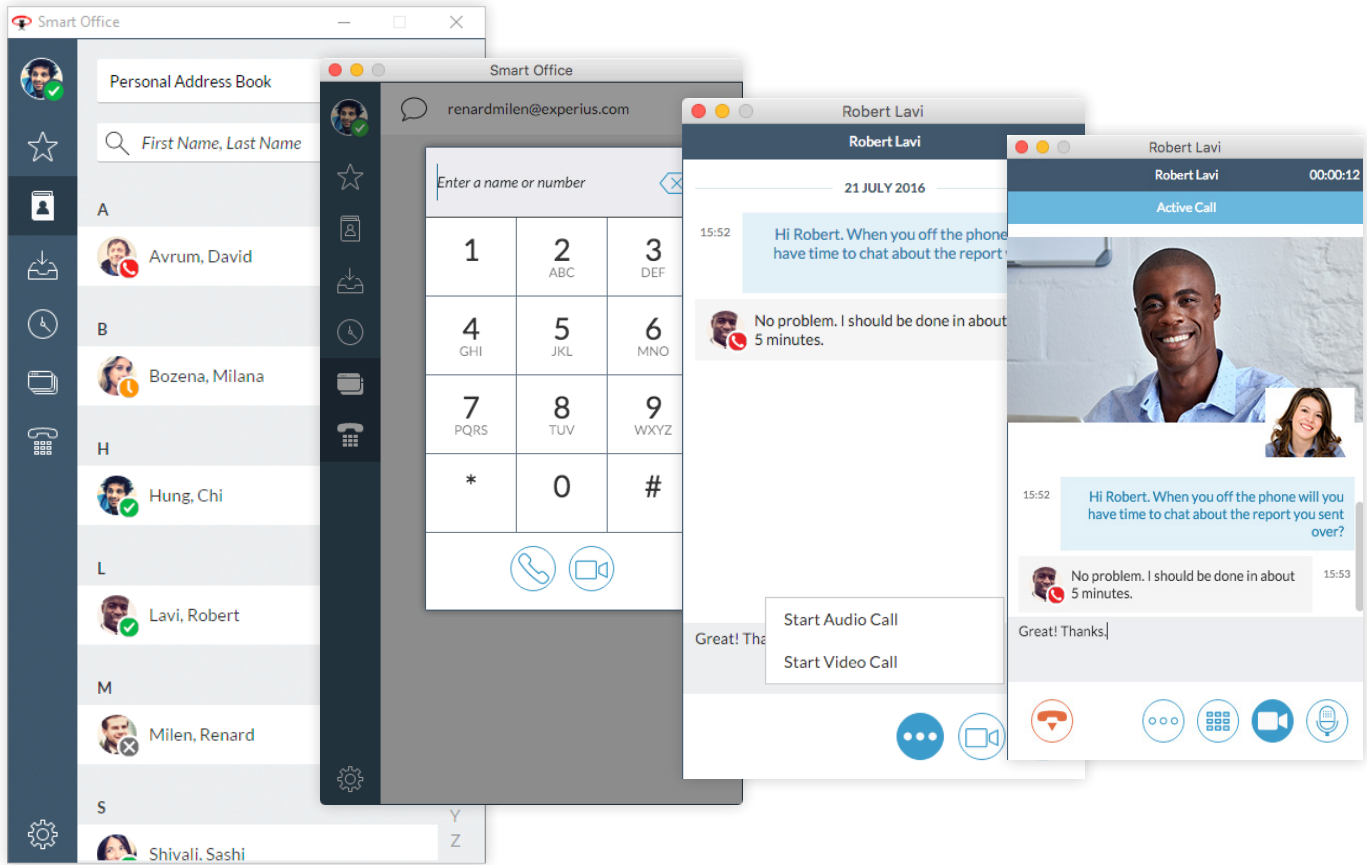
We have all been in the situation where we are on a phone call at our desk but needed to leave and either had to leave the call, missing important information or had to be late for the next appointment. Call Grabber lets users take the call with them. One click and the call is grabbed from the desk phone and transferred to the Nteract app, quickly and seamlessly. Easily grab the call again from your desk phone or other client.



Smart Office for iOS and Android

Phone and UC Services Without the Desk Phone

PC and Mac clients can replace or complement a traditional business phone. Use them in the office, in a home office or on the road; anywhere you have your computer and Internet access you have a complete unified communications experience (an office VPN connection is not required). Find co-workers using the built-in corporate directory, see their presence status, send/receive instant messages and make/receive voice and video calls. The client shares your business phone number, even if you also have a desk phone and/or a mobile client.



Business Value

- Extends UC functionality to virtually anywhere
- Replace or complement desktop phone
- Consistent experience across devices and operating systems



Voice & Video

- Click to call
- Integrated dialer
- Multi-call handling
- Point-to-point video



Instant Messaging & Presence

- Instant message contacts
- Presence including "On the phone"
- Integrated with Global Directory



Conferencing & Collaboration

- MeetMe Audio Conferencing
- Smart Office Screen Share
- Smart Office Collaboration



Smart Office Collaboration & Screen Share

Organizations need more efficient communications to enable greater productivity. A voice-only conference call is not the best answer. Without the use of video conferencing and screen share participants are not as engaged, are more apt to multi-task, and are probably missing the point. Oversubscribed knowledge worker need a higher level of engagement so they stay focused and get more done, in less time. Smart Office Collaboration is the answer.

HD videoconferencing and screen share keep participants fully engaged. Anyone with a web browser can connect and participate; connect in the office or from the road. Meet with one person or use Outlook to invite dozens of participants. Choose full collaboration (video conference and screen share) or value-oriented screen share-only. Smart Office tools enable users to collaborate, make decisions and move on to the next task.



Multi-party HD video conferencing



Dial-in for voice only participants



Multi-party Screen Sharing



Built-in Group Chat



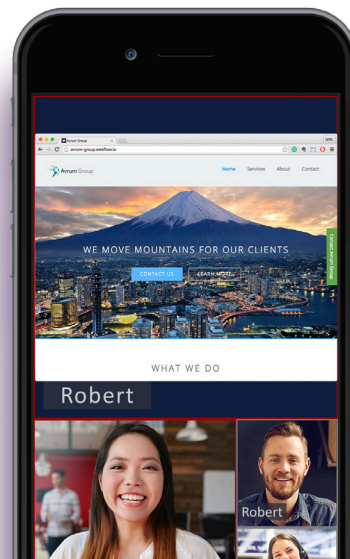
Powerful Moderate Controls



High quality experiences across low bandwidth links

Collaborate On-the-Go

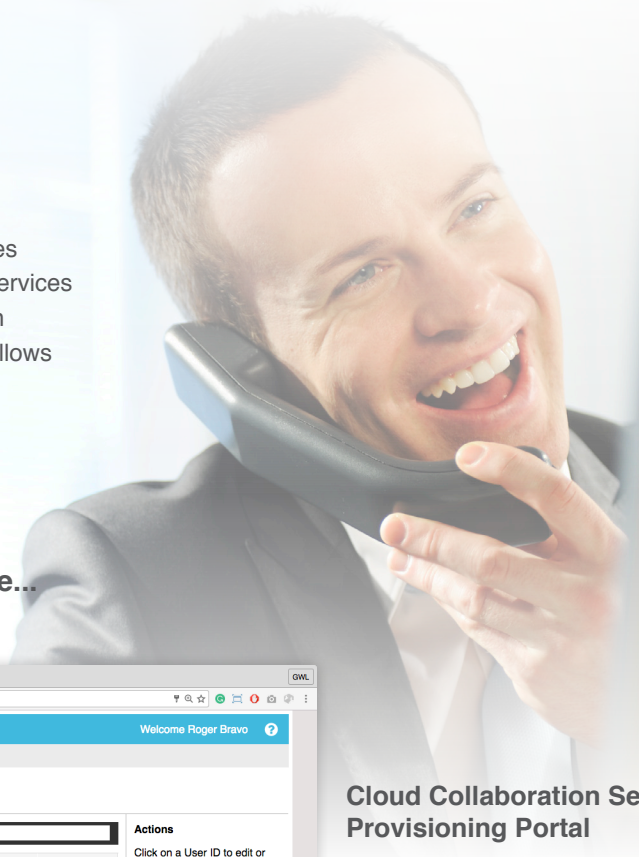
Cloud Collaboration Services Solutions gives mobile users a virtual seat at the table with anywhere access to Smart Office's high-quality, multi-party video and screen share from smartphones and tablets. Don't settle for legacy solutions that leave mobile participants out of the picture, with only a voice connection. Get full mobile access to video and shared content for more engaging and productive meetings.



Management & End-User Portal

Organizations want control over the management of their communications. To easily be able to do adds, moves, and changes without having to call their service provider. Cloud Collaboration Services gives organizations the ability to self-manage their accounts via an easy to use web portal. The Cloud Collaboration Services Portal allows customers to:

- Order products
- Provision Subscribers
- Manage Devices
- Define Hunt Groups
- Configure Sites
- Manage DiDs
- Create Directories
- And So Much More...



Cloud Collaboration Services Provisioning Portal

Avrum Group | Welcome Roger Bravo

Dashboard | Account | Provision | Documentation

Sites Deployment Structure | Subscriber Provisioning | Address Book Extension

Subscribers	User ID	First Name	Last Name	Site	Number	State
<input type="checkbox"/>	chihung	Chi	Hung	Manchester, NH #401	6136999727	Active
<input type="checkbox"/>	davidavrurum	David	Avrum	Union, NJ #430	6136999725	Active
<input type="checkbox"/>	gino	Gino	Brancatelli	Corporate	9198903432	Active
<input type="checkbox"/>	johngrover	John	Grover	Salem, NH #402	6136999728	Active
<input type="checkbox"/>	marysinclair	Mary	Sinclair	Newington, NH #627	6136999729	Active
<input type="checkbox"/>	milanbozena	Milana	Bozena	Corporate	6136999731	Active
<input type="checkbox"/>	reception	Reception	Desk	Corporate	6136999730	Active
<input type="checkbox"/>	renardmilien	Renard	Milien	Corporate	9198903464	Active
<input type="checkbox"/>	robertlavi	Robert	Lavi	Nashua, NH #400	6136999723	Active
<input type="checkbox"/>	saashihivali	Sashi	Shivali	Nashua, NH #400	9198903020	Active
<input type="checkbox"/>	virtualreceptionist	Virtual	Receptionist	Corporate	9198903481	Active

Actions: Click on a User ID to edit or select one or more entries to suspend, restore or remove. **ADD USER**

End-User Power

The Cloud Collaboration Services Solution End-User portal give unprecedented acces for the end-user to manage and configure their account. The easy to use web-portal allows them to:

- Manage Voicemails
- Create Personal Address Books
- Manage Call Routes
- Review Services

Avrum Group | Welcome Chi Hung

Account | Messages Voice | Address Book Contacts | Routing Rules | Service Settings

NEW ROUTE

Route Name: _____

WHEN

- From THESE PEOPLE from my Personal Address Book or...
- From THESE PEOPLE from my Company Address Book or...
- From THESE GROUPS from my Personal Address Book or...
- From THESE NUMBERS or...
- From Anonymous or...
- My presence is in THESE STATES or...
- Received at THESE TIMES

PERSONAL ADDRESS BOOK

First Name	Last Name	
<input type="checkbox"/>	Chi	Hung
<input checked="" type="checkbox"/>	David	Avrum
<input type="checkbox"/>	Mary	Sinclair
<input type="checkbox"/>	Milana	Bozena
<input type="checkbox"/>	Renard	Milien
<input type="checkbox"/>	Robert	Lavi
<input type="checkbox"/>	Sashi	Shivali
<input type="checkbox"/>	David	Avrum

ROUTE

- Ring THESE NUMBERS One Ring then...
- Ring THESE NUMBERS One Ring then...
- Ring THESE NUMBERS One Ring then...
- If busy ring THESE NUMBERS One Ring then...
- If no answer ring THESE NUMBERS One Ring then...
- If unreachable ring THESE NUMBERS One Ring then...
- Send to voicemail
- Send straight to voicemail
- Reject the call

UNLESS

- From THESE PEOPLE from my Personal Address Book or...
- From THESE PEOPLE from my Company Address Book or...
- From THESE GROUPS from my Personal Address Book or...
- From THESE NUMBERS or...
- From Anonymous or...

Actions: **SAVE ROUTE** | **RETURN TO LIST**

Cloud Collaboration Services End-User Portal